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March 10th, 2010 Important Announcement

RE: Inserted Memos on blank Exam panels

Dear Version 6 Visual-Eyes[®] Clinic using the Exam Module:

It has recently come to our attention that if a memo is inserted into an otherwise empty panel in exam, the data in that memo is not being saved when the exam is saved. We have been working to fix this issue in the exam module and are pleased that it has been fixed and will be available in our next full release, 26.8. Depending on your current version, it may take us some time to get you updated to this version, so to guard yourself against data loss, please do not use memos alone as a means to save pertinent exam data, until you have been updated to this version.

If you have any questions or concerns about this document, or require any other assistance, please contact Visual-Eyes[®] Technical Support at the phone or email address provided in the header of this document.

Sincerely,

Visual-Eyes[®] Technical Support